Subprocessors used by us in connection with the OverseasConnect Platform

Vistra and its affiliated companies may use the following subprocessors in the provision of OverseasConnect Platform services we provide to our clients (this list may be updated by us from time to time – please let us know if you have questions in this regard at privacy@vistra.com):

- any other processor that is a member of the Vistra Group ("Vistra Group" means any subsidiary or any holding company from time to time of Vistra, and any subsidiary from time to time of any holding company of Vistra. Each company being a "member of the Vistra Group");

- any third party hosting infrastructure provider we may require in the performance of the Services (Vistra currently uses Microsoft Azure (https://azure.microsoft.com/en-us/);

- any Client Relationship Management systems provider we may require in the performance of the Services (Vistra currently uses Salesforce (www.salesforce.com) to manage its client accounts);

- any systems used to validate the correctness of certain data input into the OverseasConnect Platform, including Unified Software (www.unifiedsoftware.co.uk);

- any systems used to interact with the OverseasConnect Platform as required to perform specialized client services (Vistra currently uses Nexonia (www.nexonia.com), GoGlobal (https://goglobalgeo.com), Informatica (www.informatica.com) and Citrix Systems (www.citrix.com)) if contracted by the client; and/or

- any processor we may require in the provision of a client support ticketing system to register any support queries relating to the Application (Vistra currently uses Freshdesk (www.freshdesk.com)).