

Seizing opportunities for our communities

2022 Corporate
Social Responsibility report



Doing the right thing – Working as ONE Vistra to support our communities

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A word from our CEO

I am pleased to share with you Vistra's 2022 Corporate Social Responsibility (CSR) Report. Within these pages, you will find uplifting stories of how Vistra colleagues gave back to their local communities throughout 2022. Each of the noted charities were hand-picked by our teams, and the initiatives to volunteer and raise funds were directly organised by them too.

As a firm believer in being purpose-led, as that is what motivates people in a real authentic way, I am inspired by the local CSR efforts of our teams. After all, doing the right thing is a core value to Vistra and we challenge ourselves to live up to this value every day. Part of this is through our sustainability efforts of which supporting our communities is one of our five sustainability pledges. We know there is always more to be done but I believe that each step forward is progress made.

I hope you are also inspired by this report and feel encouraged to give back to your communities this year. When we all work together, even our smallest efforts add up to make a notable positive impact to the world around us.

Kind regards,

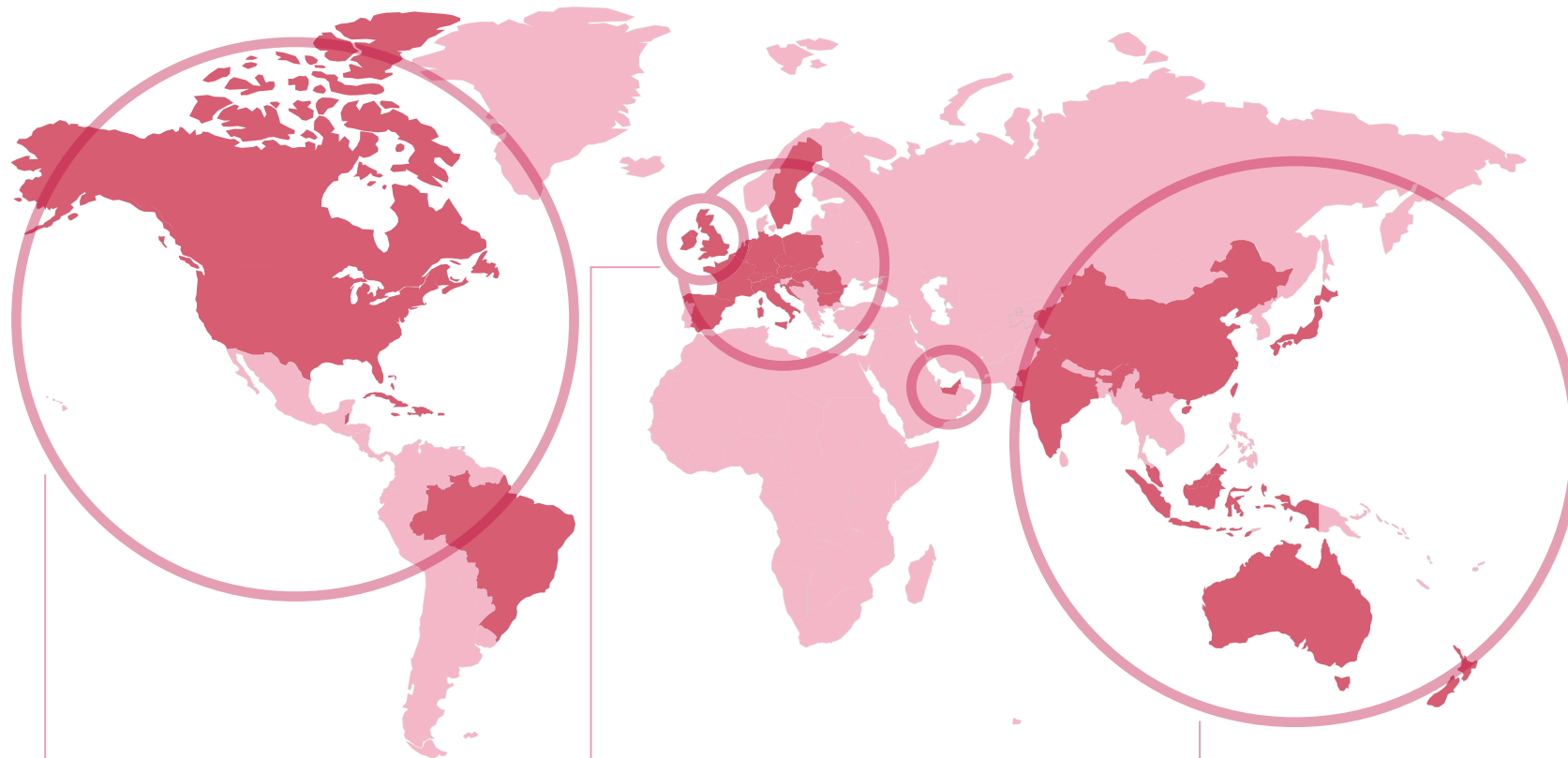


Simon Webster
Chief Executive Officer



Creating opportunities for our communities

This map is interactive - click on the map to learn more about our CSR activities across Vistra.



AMERICAS

Brazil
British Virgin Islands
Canada
Cayman Islands
Curaçao
United States

UK, IRELAND, CHANNEL ISLANDS AND MIDDLE EAST

Channel Islands
Ireland
United Kingdom
United Arab Emirates

CONTINENTAL EUROPE

Belgium
Bulgaria
Cyprus
Czech Republic
France
Germany
Hungary
Italy
Luxembourg

Malta
Netherlands
Poland
Romania
Slovakia
Spain
Sweden
Switzerland

ASIA PACIFIC

Australia
China
Hong Kong SAR
India
Indonesia
Japan
Macau SAR
Malaysia
Mauritius
Seychelles
Singapore
Taiwan



MARCH

📍 Luxembourg

🇺🇦 LUKRAINE

Colleagues in Luxembourg showed their support and solidarity to those affected by the war in Ukraine, by donating a collection of essential supplies at its office.

JUNE

📍 Poland

🇺🇦 LUBLIN CITY HALL'S "LANGUAGE CAFÉ" PROJECT

Colleagues in Poland volunteered their time to support the Lublin City Hall's Language Café Project designed to equip students with the soft skills they need to join the labour market.



JUNE

📍 Poland

🇺🇦 POLSKA AKCJA HUMANITARNA

To support family and loved ones located in Ukraine, colleagues in Poland organised several initiatives to support refugees in Warsaw.

Below are a few highlights:

- Organised an event in Otwocon for Ukrainian children and their mothers. Hosted at an Educational Centre, the team spent time with the families doing fun activities including rollerblading and playing football. The team rented a bouncy castle and made dumplings for dinner with the kids and their mothers.
- Donated funds to a registered foundation to help with buying an ambulance, first aid kits and medicine for soldiers.
- Collected hygiene products, baby diapers and other daily essential items and donated them to Polska Akcja Humanitarna, who distributed the goods to Ukrainians in need who are sheltering with children in basements or in metro stations.

Special thanks to all those who have welcomed Ukrainians into their homes, looked after them like they were their own and spent time and effort to organise jobs and sort out the necessary paperwork.



SEPTEMBER

📍 Luxembourg

🇺🇦 JEANS FOR GENES

Colleagues from the Luxembourg office took part in Jeans for Genes, an annual fundraising event that supports individuals and families affected by genetic disorders.

Funds raised: €360



SEPTEMBER & DECEMBER

📍 Cyprus

🇺🇦 HELPING ONE AND OTHER

Colleagues supported the charity Helping One and Other by donating school clothes, shoes, bags and supplies to ensure children in Cyprus had the essentials heading into the new school year. In December, the team adopted three families through the same organisation and collected clothes, food, toys and vouchers.



OCTOBER

📍 Netherlands

🇺🇦 DE SPELEN

Colleagues in the Netherlands participated De Spelen, an event that offered more than 750 children from disadvantaged neighbourhoods the opportunity to get to get acquainted with various sports, focused on happiness and health.



OCTOBER

📍 Cyprus

🎵 ONE DREAM, ONE WISH ASSOCIATION

For the eighth consecutive year, colleagues in Cyprus took part in a live sold-out stage performance of "Wish for the Stars", a musical that raises funds for the One Dream, One Wish Association that provides care and assistance to children in Cyprus who suffer from cancer or other related diseases.

Funds raised: €80,000



NOVEMBER

📍 Luxembourg

🎵 LUKRAINE

This year, Vistra Luxembourg's annual bake sale raised money for LUKRAINE, a local non-profit organisation that raises awareness and provides humanitarian aid to Ukraine.

Funds raised: €688



NOVEMBER

📍 Cyprus

🎵 DANCING QUEEN FOUNDATION

Colleagues from the Vistra Cyprus team took part in a 10km walk to raise awareness and funds for the Dancing Queen Foundation, which is a non-profit organisation committed to improving the mental wellness of children in need of psychological and other life-enhancing therapies.



NOVEMBER

📍 Luxembourg

🎵 SERVE THE CITY

The Vistra Luxembourg team partnered with Serve the City, an organisation that mobilises volunteers to serve the local homeless community through sports, music, arts and crafts, meals, and friendship. The team prepared food and drinks, and connected with those in need to show support, love and compassion.



DECEMBER

📍 Germany

🎵 VISTRA ADVENT WREATH

During Advent, each Vistra office in Germany chose to support non-profit organisations close to their heart. Each Monday in December, the team made a €500 donation to the chosen charity in one of the local offices and a candle was lit jointly on a virtual Advent wreath. Charities supported included an animal shelter in Frankfurt, a charitable foundation for children with cancer and their families in Berlin, an organisation that supports the homeless in Munich and a charity for disadvantaged children in Cologne.

DECEMBER

📍 Netherlands

🎵 DE LIEVE SINT

Vistra Amsterdam partnered with De Lieve Sint to surprise children from families with limited financial resources in the Netherlands and Belgium, so that they had gifts to celebrate Saint Nicholas Day on 5 December.



UK, Ireland, Channel Islands and Middle East

ONGOING

📍 UKICIME

🔗 VARIOUS

In 2022, UKICIME launched the OnHand App to encourage colleagues to volunteer for organisations that matter most to them. The App tracks the number of volunteer projects that Vistra completes and awards Vistra with Hero points. Once a certain number of points is reached, onHand plants trees in Vistra's name, which helps offset our carbon footprint, making it a win, win for everyone! Since its launch, Vistra has **160** volunteers involved, **800** completed volunteer missions, and had **5,441** trees planted in their name. Vistra UKICIME also was named top 5 of CO2e saver!



MARCH

📍 Bristol & Reading, UK

🔗 POLAND GO FUND ME

Colleagues across the UK showed their support for those impacted by the crisis in the Ukraine by donating funds and supplies through a variety of initiatives including bake sales, dry Thursday drinks and a raffle.

Funds raised: £1,200

MAY

📍 UKICIME

🔗 VARIOUS LGBTQ+ CHARITIES

Teams across the UKICIME region celebrated Pride month with rainbow cupcakes, infographics, and decorations, all highlighting Vistra's inclusive involvement and support for the LGBTQ+ community. Donations were made to various charities across the regions supporting LGBTQ+.

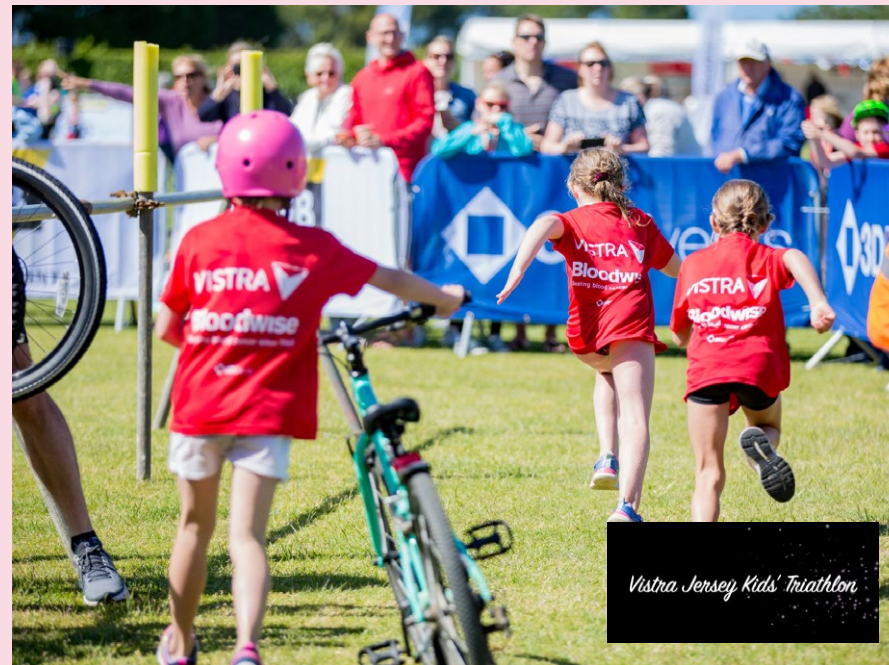


JUNE

📍 Jersey

🔗 BLOOD CANCER UK - JERSEY BRANCH

Now in its ninth year, the Vistra Kid's Triathlon, took place on 11 June. This is Vistra's fifth year sponsoring the event, which raises funds and awareness for Blood Cancer UK - Jersey Branch. Over 600 children took part in this non-competitive, fun-filled event, which is the largest mass participation kids sporting event in the Channel Islands.



Vistra Jersey Kids' Triathlon



UK, Ireland, Channel Islands and Middle East

SEPTEMBER

📍 Bristol, UK

🏠 MACMILLAN CANCER SUPPORT

Colleagues in Bristol took part in the world's biggest coffee morning helping to raise money for people living with cancer.

Funds raised: £100



SEPTEMBER

📍 Ireland

🏠 PIETA HOUSE

Our Vistra Ireland team joined up with local businesses from all sectors for a friendly competitive game of 5-a-side soccer. The event sponsored by Vistra Ireland supported, Pieta House, a non-profit organisation that provides a free, therapeutic approach to people who are in suicidal distress and those who engage in self-harm.

Funds raised: €1,000



NOVEMBER

📍 UK

🏠 MOVEMBER

Colleagues in Bristol, London and Reading wore and grew their best moustaches in November in support of Movember, an annual fundraising event for men's health. The funds raised for Movember support innovative world-class men's health projects focused on prostate cancer, testicular cancer, mental health and suicide prevention.



NOVEMBER

📍 Ireland

🏠 FOCUS IRELAND

Colleagues in Ireland took part in Shine a Light Night in Dublin. The event, run by Focus Ireland, asks business leaders, companies, and individuals to sleep outside in their workplace, home, or gardens for one night to shine a light on homelessness in Ireland.



ONGOING

📍 Seychelles

LESPWAR PROJECT

Vistra Seychelles continue to support the Lespwar Project, which is a youth integrative support programme targeting secondary school girls (ages 12-15 years old) who are classified at-risk or vulnerable. This year, the team volunteered to take part in a mindful and wellness programme and baking activity where they joined 16 girls how to prepare pizza, bread and sponge cake.



MAY

📍 Cayman Islands

R3 CAYMAN FOUNDATION

The R3 Cayman Foundation was established as a charitable organization focused on the Readiness, Relief and Recovery in the Cayman Islands. Vistra Cayman donated \$75,000, which was matched by the Kenneth B. Dart Foundation, totalling the donation to \$150,000.

Funds raised: \$150,000



JULY

📍 Cayman Islands

CAYMAN HEART FUND

For the fourth year in a row, Vistra Cayman sponsored and participated in the Third Annual Heart Warriors & Angels Beach Walk – Congenital Heart Defec.

Funds raised: \$850



SEPTEMBER

📍 BVI

ELMORE STOUTT HIGH SCHOOL

Colleagues in Seychelles donated funds to Elmore Stoutt High School, to help purchase much needed supplies for several departments in the school.



SEPTEMBER

📍 New York, US

ROOTS & WINGS

Vistra was a proud sponsor of the 2022 Rise & Fly Gala held at the Par Savoy in Denville, New Jersey. The event raised over US\$200,000 for Roots and Wings a charity that provides support, job training and mentorship opportunities for young adults in the foster care system.



OCTOBER

📍 Cayman Islands

🔗 CIBC WALK FOR THE CURE

Vistra Cayman colleagues and their families took part in the annual CIBC Walk for the Cure. All funds raised go to support cancer care organisations in each territory and to raise awareness, and stress the importance of early detection, through education campaigns across the Caribbean region.



OCTOBER

📍 Florida, US

🔗 HURRICANE IAN

Hurricane Ian affected one of our US "hubs" in southwest Florida, where we have an office. The local team raised funds to support local staff affected by the hurricane and ensured they were safe. As a result, the office remained a safe place to gather, which gave team members a place to access clean water and electricity to charge their devices.

Funds raised: \$4,000+



OCTOBER

📍 Cayman Islands

🔗 ROTARY SUNRISE LITERACY

Vistra entered the Corporate Scrabble Scrum Competition – Literacy.

Funds raised: \$450



DECEMBER

📍 New York, US

🔗 A HERO'S WELCOME

During the holiday season, colleagues in New York took part in the 7th Annual Adopt-A-Vet Program sponsored by the non-profit organisation, A Hero's Welcome - New Jersey Chapter. This year gift cards were collected for local Veteran families in the hopes of making their holidays a little brighter.



SEPTEMBER

Hong Kong

SOCIETY FOR THE PREVENTION OF CRUELTY TO ANIMALS (SPCA)

This year, the Hong Kong office celebrated Mid-Autumn Festival by supporting the SPCA with a Mooncake Charity sale.



SEPTEMBER

Singapore

NATIONAL BLOOD DRIVE

Colleagues in Singapore took part in a blood donation drive in response to a national appeal for more blood donors to aid medical emergencies in Singapore.



OCTOBER

Mumbai

ST JUDE CHILD CARE CENTRES

Colleagues from the India Global Service Centre spent the day at one of the St. Jude Child Care Centres, a home-away-from-home facility that looks after children with cancer and their parents. Vistra currently sponsors eight family units and to date has helped 62 children and their parents. The centres provide more than just a cost-free, clean, and secure place for families to stay, but also counselling, education and vocational skill training.



OCTOBER

Hong Kong

HONG KONG TRAIL CLEAN UP

Team members from Vistra Hong Kong took to the trails to help clean up section 8 of the Hong Kong Trail.



OCTOBER

North Asia

HONG KONG CANCER FUND

The North Asia team joined up with the Hong Kong Chartered Governance Institute (HKCGI) to support Hong Kong Cancer Fund's Pink Revolution and Dress Pink Day.



OCTOBER

Hong Kong

FOOD ANGEL

Colleagues from the Hong Kong HR team volunteered at Food Angel, preparing lunchboxes for the needy.



NOVEMBER

📍 North Asia

🌊 **BLUE RIBBON OCEAN CONSERVATION ASSOCIATION**

The North Asia team took part in “Heart of the Ocean Marine Protection”, a series of events that focused on raising awareness around marine conservation. The team raised funds for Blue Ribbon Ocean Conservation Association, a non-profit NGO dedicated to ocean education and awareness raising, marine debris clean-up and coastal ecosystem conservation.



NOVEMBER

📍 Indonesia

🌊 **DONATION FOR CIANJUR EARTHQUAKE VICTIMS**

Colleagues in Indonesia collected donations for the earthquake victims in Cianjur, West Java. The 5.6-magnitude earthquake hit the West Java town of Cianjur on 21 November 2021, where more than 330 people were killed as buildings collapsed and landslides were triggered.

NOVEMBER

📍 China

🌊 **BLUE OCEAN PROTECTION ASSOCIATION**

The Vistra China team raised awareness of marine protection to demonstrate our commitment to the environment. Over five days, colleagues held various activities such as a movie & quiz show and charity bazaar to support Blue Ocean Protection Association. They also shared their insights and photos on WeChat to promote engagement and team spirit.

Funds raised: CNY 8,160



NOVEMBER

📍 Hong Kong

🌊 **BOX OF HOPE**

During the festive season, colleagues in Hong Kong supported local charity, Box of Hope and filled over 25 shoeboxes with gifts such as stationary, toiletries and toys for underprivileged children in Hong Kong.



DECEMBER

📍 Indore, India

🌊 **ANUBHUTI**

The India Global Service Centre team volunteered at Anubhuti in Indore, which is a non-profit organisation that raises awareness and funds for the education of blind, deaf, mentally, physically challenged children and supports the empowerment of less privileged children.

DECEMBER

📍 Malaysia

🌊 **COLUMBIA ASIA HOSPITAL**

Colleagues from our Global Services Centre in Malaysia participated in a blood donation drive at a local hospital.

DECEMBER

📍 India

🌊 **VIDYA**

Our team in India took part in the Drive of Joy, organised by Vidya, a grass-roots organisation that provides programmes to support quality education and empowerment opportunities for under privileged children and youth. Colleagues donated clothes, groceries, books and toys for the annual drive.



To learn more about
Vistra's sustainability pledges:
www.vistra.com/sustainability



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